



INVESTOR IN PEOPLE



Directorate

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Dear Sirs

The University of Central Lancashire is proud to register its support for the Stand Alone pledge, making a public commitment to the importance we place on supporting estranged students.

True to our mission, UCLan is amongst the leading universities for supporting people from under-represented groups to access higher education. In 2014, UCLan introduced a comprehensive range of Foundation Year entry programmes to further strengthen our commitment to being an accessible university. The first of the University's strategic aims is to create an inspirational student experience, enabling people, irrespective of their backgrounds, to fulfil their potential, develop as global citizens and meet their life and career goals.

We will demonstrate this for our estranged students by providing:-

- Dedicated support and guidance for all our estranged students from a named Student Services contact (from admission through to graduation).
- Priority access to our Student Services team who provide specialist support in areas such as finance, accommodation, disability, wellbeing, counselling, safety and mental health
- Proactive support through daily drop-ins and Well@UCLan workshops
- Access to study skills support, enhanced careers support and a personalised estranged student plan that covers both academic and pastoral support throughout a student's time at UCLan
- Care Leavers Bursaries
- Priority access to the Access to Learning (Hardship) Fund
- Student Union services, clubs and societies that are accessible to estranged students and promote understanding amongst fellow students
- Access to internships and other employment opportunities whilst at UCLan, to assist with finances.
- Community safety support and advice 24/7 through our dedicated Security Team
- An outreach programme that encourages participation through case studies of successful estranged student alumni and provides mentoring support throughout the application process
- A programme of training and awareness raising to ensure staff and students are aware of the support available and the challenges faced by estranged students



- Waivers on deposits for University-owned accommodation / year-round accommodation contracts for students who may not have alternative accommodation during vacations
- Liaison with external organisations and charities to ensure students have access to all forms of external support e.g. UCLan Medical Centre.

By signing this pledge we agree to review our estranged student action plan every year, to listen to the experiences of our students and our colleagues across the sector and to identify ways we can further enhance our support. By developing an institution-wide approach to support for estranged students I believe that our UCLan students will never need to stand alone.

Yours faithfully



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