



**London
South Bank
University**

EST 1892

University Executive
Professor Patrick Bailey
MA, DPhil, FHEA, FRSA, FRSC, FRSE
Deputy Vice Chancellor
103 Borough Rd, London SE1 0AA

+44 (0)20 7815 6005
pat.bailey@lsbu.ac.uk
lsbu.ac.uk

StandAlone
34B York Way
N1 9AB

22 April 2020

Dear StandAlone

We are writing this letter as part of London South Bank University's commitment to support estranged students and to the StandAlone Pledge. We recognise the many barriers that students without familial support can face in navigating higher education, and we are committed in doing all we can to remove these barriers. As a London university with a diverse community, we acknowledge the need to create an inclusive learning environment for all our students and have a number of provisions in place which we hope to build on for students from estranged backgrounds. We intend to develop this support through the following main ways:

Short term:

- Raising awareness and identifying training requirements amongst staff around the needs of estranged students and support available throughout the university.
- A designated single point of contact for estranged students, which will support students throughout their university journey and provide specialist advice and information.
- A dedicated webpage detailing the provision of support on offer.

Long term:

- Developing our financial offer through a proposal for a bursary to be introduced within 1-2 years.
- 52-week accommodation available for estranged students if they require it.

We know that one of the main barriers is identification and engagement of estranged students, we therefore intend to raise awareness through an institution-wide approach and hope to investigate ways of developing a comfortable environment in which students can identify themselves. This approach will ensure that staff are able to signpost confidently to relevant services and resources as well as ensuring students can identify support available to them even prior to starting at LSBU.

London South Bank University is committed to improving the support offer we have in place and we are looking forward to collaboratively working with StandAlone in ensuring our institution effectively meets the needs of estranged students.

Yours Sincerely

Professor Patrick Bailey
Provost LSBU