

Ms Becca Bland
Stand Alone
34B York Way
London N1 9AB

26th January 2018

Dear Ms Bland,

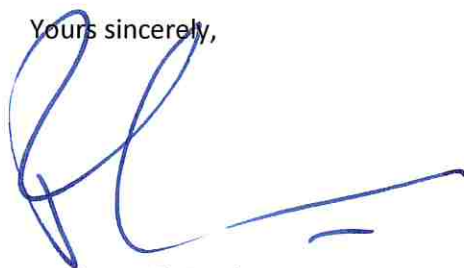
I am writing this letter as part of City, University of London's commitment to the Stand Alone Pledge and to support students who are estranged. At City, we understand that studying without the support of family members can increase the barriers to accessing and succeeding in Higher Education. Our provision of support for such students will aim to alleviate some of the challenges they may face and will include:

- A designated member of staff (DMS) to act as a single point of contact. They will support students through their transition into City, during the course of their studies and through to graduation.
- The offer of a 1:1 visit day for potential applicants and offer holders with the DMS, prior to students' application or enrolment at City.
- A dedicated web page, detailing the provision of support on offer.
- A guaranteed bursary for students who meet the eligibility criteria.
- Priority access to university-affiliated accommodation. We will offer support to students to help them find year-round accommodation, where relevant.
- Priority access to mentoring with the Mental Health team.
- Priority access to CityBuddies peer mentoring in the first year of study and Professional Mentoring in subsequent years.

We understand identifying, engaging and supporting estranged students will be complex: an institution-wide approach is necessary to meet our commitments and to help our students progress and succeed. We will work to raise the visibility of the challenges that estranged students face to help ensure that staff across the institution are confident in signposting students to relevant services.

Beth Taswell is our Designated Member of Staff. She will be coordinating our support and working with Stand Alone. I encourage you to contact her (beth.taswell@city.ac.uk) so that we can start to make progress.

Yours sincerely,



Professor Sir Paul Curran
President