

16 June 2021



To whom it may concern

Student Services

Arts University Bournemouth believes that students who are studying without the support or approval of a family network should not be held back from succeeding in Higher Education. In this letter we formalise our commitment to supporting students who are estranged by implementing the following package of measures.

Finance

- A specific bursary for students experiencing estrangement, alongside making available other packages of financial support for which the students may be eligible.

Accommodation

- Promoting our offer of year-round university accommodation which covers the holiday periods.
- Prioritising university accommodation allocations for those who are experiencing homelessness.
- Offering short-term emergency accommodation if required.
- Waiving the need for university accommodation deposits or a guarantor.

Mental Health and Wellbeing

- Maintaining our commitment of no cap on access to university counselling provision.
- Maintaining our connections with external providers of low-cost counselling support.
- Ensuring staff in counselling and wellbeing services are aware of the support available from cross-university departments to estranged students.

Outreach

- Introducing a named staff member to act as a single point of contact for students experiencing estrangement.
- Tailoring marketing and institutional literature to clearly promote the support offered to students experiencing estrangement.
- Fostering links with local charities, foyers and homeless shelters to reach those living without support from their families, promoting the support available.

We are proud of Arts University Bournemouth's commitment to supporting estranged students. The pledge outlines our continuous commitment to developing our practice in this area, working with Stand Alone and other stakeholders to ensure that students experiencing estrangement at our university are afforded every opportunity to thrive.

Yours faithfully

A handwritten signature in black ink, appearing to read "P. Gough".

Professor Paul Gough
Principal and Vice Chancellor

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